

Lift Lite Limited Warranty

Last Updated: January 2, 2026

Lift Lite Limited Warranty (“Limited Warranty”)

This Lift Lite Limited Warranty (“**Limited Warranty**”) is provided by **Lift Lite**, a company dedicated to manufacturing and selling chairs, whose registered address is **5441 South Macadam Avenue, Suite A, Portland, OR 97239** (“**Lift Lite**”).

This Limited Warranty is a voluntary manufacturer’s warranty and provides rights in addition to any statutory rights you may have under applicable consumer protection laws, which vary by state and jurisdiction.

If your Lift Lite product (“**Product**”) is defective, you may choose to make a claim under this Limited Warranty or under any applicable consumer protection laws.

Definition of Product

For purposes of this Limited Warranty, “**Product**” means the **Lift Lite Uplift Pro** chair and any other Lift Lite-branded body-activated seating products, mobility products, or support products that Lift Lite may manufacture or sell in the future, including all original components and accessories supplied by Lift Lite at the time of sale.

References to a specific product name are for clarity only and do not limit the scope of this Limited Warranty to a single model, generation, or product line.

1. WHAT DOES THIS LIMITED WARRANTY COVER?

a. Covered Products

This Limited Warranty applies to Products purchased directly from Lift Lite or from its authorized resellers within the United States.

b. Warranty Coverage

Lift Lite warrants that the Product will be free from defects in materials and workmanship under normal use during the applicable warranty period (“**Warranty Period**”). Lift Lite further warrants that the Product will operate in accordance with the specifications published at the time of sale. Any covered defects arising during the Warranty Period will be addressed as described in Section 5 below.

c. Refurbished Products or Components

If your Product includes refurbished components or is replaced with a refurbished unit, this Limited Warranty will continue to apply, provided the Product was purchased from Lift Lite or an authorized reseller.

2. WARRANTY PERIOD

a. Commencement of Warranty

This Limited Warranty begins on the date the Product is purchased or the date of delivery, whichever is later.

b. Repairs and Replacements

Any Product or component repaired or replaced under this Limited Warranty will be covered for the remainder of the original Warranty Period or for thirty (30) days from the date of repair or replacement, whichever is longer. Where required by law, longer coverage periods may apply.

Lift Lite Product	Product Component	Warranty Period
The Uplift Pro	Frame (excluding moving parts)	Five (5) years
The Uplift Pro	Hinges, armrests, and mechanical parts	Twelve (12) months
The Uplift Pro	Cushions and upholstery	Twelve (12) months
The Uplift Pro	Replacement parts (if purchased separately)	Twelve (12) months

3. CONDITIONS OF THIS LIMITED WARRANTY

a. Eligible Owner

This Limited Warranty applies only to the original purchaser of the Product or, in the case of a gift, the original recipient, provided the Product was purchased from Lift Lite or an authorized reseller within the United States.

b. Intended Use

This Limited Warranty applies to healthcare-related commercial or residential **indoor use only**. Any outdoor use or other unintended commercial use voids this Limited Warranty unless expressly stated otherwise in the applicable Product description.

c. Warranty Claims

Even if the Product was purchased from an authorized third party, all warranty claims must be submitted directly to Lift Lite.

4. WHAT IS NOT COVERED BY THIS LIMITED WARRANTY?

This Limited Warranty does **not** cover:

- a. Normal wear and tear, including minor cosmetic blemishes, discoloration, or scratches that do not affect the Product's functionality;
 - b. Cosmetic damage, including fading, peeling upholstery, minor dents, or other aesthetic issues unrelated to performance;
 - c. Damage resulting from misuse, abuse, neglect, improper maintenance, improper installation, or failure to follow provided assembly or care instructions;
 - d. Third-party components, accessories, or modifications, including repairs or parts that are not genuine Lift Lite parts;
 - e. Environmental or external damage, including damage caused by moisture, extreme temperatures, accidental damage, electrical issues, or exposure to harsh environments;
 - f. Unauthorized repairs or modifications performed by anyone other than a Lift Lite-authorized technician without prior written approval; or
 - g. Non-healthcare-related commercial use unless the Product is expressly designed and marketed for such use.
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5. WHAT WILL LIFT LITE DO?

If a covered defect arises during the Warranty Period and a valid claim is submitted, Lift Lite will, at its sole discretion:

- a. **Repair** the Product using new or refurbished parts;
- b. **Replace** the Product or defective component with a new or refurbished product or component of equal or comparable functionality; or
- c. **Refund** all or a portion of the purchase price, depending on the amount of time that has elapsed since purchase or delivery.

Any replaced Product or components will become the property of Lift Lite.

6. HOW TO OBTAIN WARRANTY SERVICE

a. Contact Lift Lite Support

To submit a warranty claim, contact Lift Lite Member Support at info@liflitechairs.com. You will be asked to provide:

- The Product serial number or order number
- Proof of purchase or delivery date
- A description of the defect
- Photographs of the defect, if applicable

b. Return Instructions

If Lift Lite determines that the Product or a component must be returned, Lift Lite will provide a prepaid shipping label or arrange for collection. The Product must be properly packaged to prevent damage during transit.

7. ADDITIONAL INFORMATION

a. Lift Lite will collect, use, and store personal information submitted in connection with a warranty claim in accordance with its Privacy Policy.

b. No employee, agent, or representative of Lift Lite or any third party is authorized to modify, extend, or amend this Limited Warranty. If any provision of this Limited Warranty is found to be unlawful or unenforceable, the remaining provisions will remain in full force and effect.

c. Any dispute arising out of or relating to this Limited Warranty or the Product will be governed by the dispute resolution provisions set forth in Lift Lite's Terms of Service.

d. **TO THE EXTENT PERMITTED BY LAW**, THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL, WRITTEN, EXPRESS, IMPLIED, OR STATUTORY. LIFT LITE DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. WHERE SUCH WARRANTIES CANNOT BE DISCLAIMED, THEIR DURATION IS LIMITED TO THE DURATION OF THIS LIMITED WARRANTY.

e. **LIMITATION OF LIABILITY:** LIFT LITE'S TOTAL LIABILITY SHALL NOT EXCEED THE AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT. IN NO EVENT SHALL LIFT LITE BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES.

f. Some jurisdictions do not allow limitations on implied warranties or the exclusion or limitation of incidental or consequential damages, so some of the above limitations may not apply to you.

g. Any references to the United States or Canada apply only to Lift Lite Products sold in the applicable region.